The Power of Engaging Local Government in Community Coalitions: Chattanooga-Hamilton County COVID-19 Community Task Force Successes and Lessons Learned

Welcome!

- All lines are muted, so please ask your questions in chat
- For technical issues, chat to the ‘Technical Support’ Panelist
- Please actively participate in the poll that will pop up on the lower righthand side of your screen at the end of the presentation

We will get started shortly!
Objectives

By the end of this session, you will be able to:

– Discuss the importance of engaging local government and emergency response teams in cross-continuum community coalitions
– Identify tools and resources for effective tracking of resource supply and dissemination during emergencies
– Discuss lessons learned from the field for building and expanding community coalitions to proactively address common challenges
Jovonn H. Givens, MPH

TASK ORDER DIRECTOR

JoVonn has been with Alliant since 2005 in various capacities including Evaluation Specialist, Chronic Kidney Disease Theme Manager, and QIN-QIO Deputy Director. She holds a Bachelor of Science degree in Biology from Florida Agricultural and Mechanical University and a Master of Public Health degree from the University of Alabama at Birmingham. She has experience in health education, quantitative and qualitative evaluation methods, and quality improvement. JoVonn received her Six Sigma Green Belt in 2017.

JoVonn enjoys reading, baking, traveling, and crafting in her spare time.

Contact: JoVonn.Givens@AlliantQuality.org
Jerry ‘Pops’ Barnes
COLUMBUS, GA CITY COUNCILMEMBER DISTRICT 1
ALLIANT QUALITY BENEFICIARY & FAMILY ADVISORY
COUNCIL MEMBER

Barnes was born in Philadelphia, Pennsylvania. He and his sisters and brothers were raised by their grandmother in extremely poor financial conditions, but extremely rich in the values that their grandmother instilled in them of love, hard work, honesty, integrity and to treat everyone as we want to be treated.

Pops retired from the United States Army after 20 years as a Master Sergeant E-8. He earned an AAS degree in Journalism from Philadelphia Community College, a BA degree in History from the University of Pennsylvania and a BSN degree in Nursing from Columbus State University. He has been an active volunteer in the Columbus community since 1997.

During his years on City Council, Pops has made sure that District 1 has received its fair share of funding for streets, and infrastructure. Under Pops’ watch District 1 has received over 38.1 Million dollars in funding for streets and infrastructure.

Contact:
pops9784@aol.com
Julie Clark, LPTA
SENIOR QUALITY IMPROVEMENT ADVISOR

Julie is a Licensed Physical Therapist Assistant with more than 8 years experience in managing rehab departments while treating patients in long term care, hospital, outpatient, home health, and inpatient hospitals. She has served as a Quality Improvement Advisor in Tennessee for over 7 years working with long term care, hospitals, community coalitions, families and beneficiaries as they work to improve the care provided in the health care system. Her areas of expertise include geriatric seating/positioning, QAPI, NHSN, MDS quality measure review, falls reductions, community coalition development and more.

As the Tennessee Senior Quality Improvement Advisor she can assist healthcare professionals in understanding and implementing quality improvement efforts in their organizations with training events, one on one root cause analysis, and process improvement plan development.

Julie’s current hobbies include hiking in the mountains of East Tennessee, supporting people interested in changing to a clean eating through social media, assisting my two sons on their journey through college at ETSU, and completing my Bachelor in Science Degree at ETSU.

“Be the change that you wish to see in the world.” ~ Mahatma Gandhi

Contact: julie.clark@alliantquality.org
# COVID-19 Hotspot Community Coalition Agenda

## Agenda Notes, Decisions, Issues

<table>
<thead>
<tr>
<th>Topic/Notes</th>
<th>Owner</th>
<th>Time</th>
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<tbody>
<tr>
<td>Welcome:</td>
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<tr>
<td>Alliant Quality QIO update: This section is updated each week to include QIO LANC events/ tools and resources/ and notifications of new CMS QIO work- QIT</td>
<td>Julie Clark</td>
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<td>PPE</td>
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<td>PPE updates - (Needs, Barriers, and Suppliers).</td>
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<td>Testing</td>
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<tr>
<td>Initial Testing updates - (Needs, Barriers, Suppliers).</td>
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<tr>
<td>Refitting discussion - (Plans, Best Practices, Concerns, Needs).</td>
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<td>CMS and NNSN COVID-19 reporting</td>
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<tr>
<td>This section is used to ensure the homes were enrolled and were reporting assistance was provided if homes stated a need.</td>
<td>Julie Clark</td>
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<tr>
<td>Dr. Join updates on Memphis TN - area physician that is part of the Shelby Co Test Force- he provides updates</td>
<td>Dr. Join</td>
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<tr>
<td>Mayor updates</td>
<td>Mayor</td>
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<tr>
<td>COVID-19 case updates - Data sharing and discussion on case numbers</td>
<td>All</td>
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<tr>
<td>Discussion - this section is open for questions from the group</td>
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## Resources

1. PPE ordering form - MSIPC Critical Supply Recap
   - NYF mask decontamination - Battelle (FREE for Nursing Homes) - gather large or small quantities of these masks and ship them by decontamination (up to 20 times per mask). The nursing homes digit code that will be attached to their masks through the decontamination process. Once decontamination is complete the mask is consis TDOH statement on 5/27/21 these masks are then sent back to T

2. Hand Hygiene Tools (PFOG):

3. COVID-19 Focused Survey Readiness Book - [Link](https://goodwinigroupbox.com/s/1kO/e1w86ps800ev9my27k1d0zwhc3g)

4. TDOH LTC Weekly Meeting Notes/PPT - the link to the recording is posted here

## Action Items

1. Notify Julie Clark if you need NNSN assistance
   - Julie
   - Ongoing

2. Notify Heathier Partner to coordinate PPE requests
   - H. Partner
   - Ongoing

## Next Meeting Information

<table>
<thead>
<tr>
<th>Date</th>
<th>Time</th>
<th>Location</th>
<th>Action Items</th>
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## Key Points

1. Provide Individualized Guidance to local Nursing Home and Assisted Living
2. Testing of patients and of staff (symptomatic - asymptomatic) as needed based on local availability of tests and epidemiology.
3. Management and Keeping COVID-19 patients within nursing home at long as possible with hospital support
4. Maintain a line of communication between hospital and NH and AI.

**Key:** Blue Font= testing has been completed/ Purple Font= identified need during the meeting/ Yellow Highlighted meeting
Virginia ‘Jenny’ Wolverton, MHA, BSBA, CHECP

EMERGENCY PREPAREDNESS & PLANNING CHATTANOOGA-HAMILTON COUNTY HEALTH DEPT

Jenny began her career in healthcare as a medical/surgical nurse at Billings Deaconess Hospital in Billings, Montana. Upon receiving her B.S. in Business Administration, she was promoted to Manager of Cardiac Services. She then relocated to Missouri where she held the position of Director of the Special Procedures Lab and Cardiac Services at Bothwell Regional Health Center. While employed at Bothwell, she attended Webster University in Kansas City pursuing a master’s degree in healthcare administration. She returned to her southern roots in 1999 when she was offered a position as Director of Cardiac Services at Parkridge Medical Center in Chattanooga, Tennessee. During her employment at Parkridge, she continued her studies and earned a Master’s Degree in Healthcare Administration through the University of St. Francis Joliet, Illinois.

In 2004, Jenny was hired by Chattanooga-Hamilton County Health Department as Hamilton County’s first Regional Hospital Coordinator (RHC) for emergency preparedness.

Jenny is a Certified Healthcare Emergency Professional. She continues to increase her knowledge of emergency preparedness/response through FEMA courses, webinars, and attending trainings offered at the local, state, or national level.

Contact:
VirginiaW@HamiltonTN.gov
Tennessee’s Healthcare Coalitions for Emergency Preparedness & Response
Southeast Regional Healthcare Coalition Membership
Healthcare Resource Tracking System

Southeast Tennessee

Showing 1 to 20 of 33 entries

Long Term Care Assisted Living

Showing 1 to 9 of 34 entries

EMR

Showing 1 to 9 of 5 entries

Training(UAT)

Healthcare Resource Tracking System

Home • Event • Facility • Admin • Reports • Dashboards • Patient Self Matching • Help •

Department of Health

Last Updated: 7/21/2020 9:48 AM
State Support for Personal Protective Equipment

TEMA Resource Request Form

https://survey123.arcgis.com/share/f7f12409b95f426d9d30a7e4adeec651
Benefits of Participation in Healthcare Coalitions

• Forum for building relationships with healthcare and response agencies

• Resource sharing among coalition members

• Incident specific situational awareness

• Improves an organization’s healthcare response capabilities through training opportunities and scenario specific exercises
Southeast Healthcare Coalition
Contact Information

Regional Healthcare Coalition Coordinators

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Julie Clark
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<table>
<thead>
<tr>
<th>Category</th>
<th>Objectives</th>
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| **Behavioral Health Outcomes & Opioid Misuse** | ✓ Promote opioid best practices  
  ✓ Decrease high dose opioid prescribing and opioid adverse events in all settings  
  ✓ Increase access to behavioral health services |
| **Patient Safety**               | ✓ Reduce risky medication combinations  
  ✓ Reduce adverse drug events  
  ✓ Reduce C. diff in all settings |
| **Chronic Disease Self-Management** | ✓ Increase performance on ABCS clinical quality measures (i.e., aspirin use, blood pressure control, cholesterol management, cardiac rehab)  
  ✓ Identify patients at high-risk for developing kidney disease & improve outcomes  
  ✓ Identify patients at high risk for diabetes-related complications & improve outcomes |
| **Quality of Care Transitions**  | ✓ Convene community coalitions  
  ✓ Identify and promote optical care for super utilizers  
  ✓ Reduce community-based adverse drug events |
| **Nursing Home Quality**         | ✓ Improve the mean total quality score  
  ✓ Develop national baselines for healthcare related infections in nursing homes  
  ✓ Reduce emergency department visits and readmissions of short stay residents |
## Upcoming Events

### Nursing Homes

**Tuesdays, 2pm ET/1pm CT**

- **August 18th, 2020:** Initiating an Effective Medication Reconciliation Program
- **September 15th, 2020:** High risk medication use and quality practices to prevent ADE
- **October 20th, 2020:** Understanding and using QAPI elements in day to day care processes
- **November 17th, 2020:** Preventing and Managing C. difficile
- **December 15th, 2020:** Preventing healthcare acquired infections

### Community Coalitions

**Thursdays, 12:30 pm ET/11:30am CT**

- **August 27th, 2020:** Using SBIRT for Effective Screening and Referral to Treatment
  *Special 60-minute Presentation*
- **September 24th, 2020:** Opioid Use in the Aging Population
  *Special 60-minute Presentation*
- **October 29th, 2020:** Blood Glucose Targets And Adapting Treatment Goals For Special Populations
- **November 19th, 2020:** How Medication Reconciliation can Reduce Hospital Utilization and Readmissions
- **December 17th, 2020:** Gear up for the New Year! Positioning your Organization to Gather, Track, and Use Data in 2021