**Behavioral Health Screening Workflows for Primary Care Practices**

**Screening Approaches**

**Lobby**
- **Patient** completes PHQ-9 and/or AUDIT in lobby at sign-in
- **Medical Assistant/Nurse** calculates screen and enters screening results
- **Physician** reviews screening results

**Medical Assistant/Nurse Driven**
- **Patient** completes PHQ-9 and/or AUDIT in examination room with **Medical Assistant/Nurse**
- **Medical Assistant/Nurse** calculates screen and enters screening results
- **Physician** reviews screening results

**Physician Driven**
- **Patient** completes PHQ-9 and/or AUDIT with **physician**
- **Physician** calculates screen and enters screening results

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**For more information on scoring, visit:**
or Scan this QR code with your smartphone:

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**Positive Screen**
- Review results with patient
- Ask follow up questions
- Assess level of treatment needed

**Treatment Indicated**
- Will be provided by **primary care** (medication management, and/or brief interventions)
- Make referral to **community provider** (outpatient counseling and/or psychiatry)

**Referral Accepted**
- Complete referral
- Provide justification for referral
- Request follow-up from referral provider
- Obtain release of information from patient

**Referral Declined**
- Acknowledge patient choice
- Provide education
- Invite follow-up

**Negative Screen**
- Review results with patient
- Set alert for annual screening
- Enter screening results in EHR
- Select billing codes

**Watchful Waiting**
- Create follow-up plan
- Document recommendations or reasons for not providing treatment
- Enter screening results in EHR
- Set alert for next screening date
- Select billing codes

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This material was prepared by Alliant Quality, the quality improvement group of Alliant Health Solutions (AHS), the Medicare Quality Innovation Network - Quality Improvement Organization for Alabama, Florida, Georgia, Kentucky, Louisiana, North Carolina, and Tennessee, under contract with the Centers for Medicare & Medicaid Services (CMS), an agency of the U.S. Department of Health and Human Services. The contents presented do not necessarily reflect CMS policy. Publication No. 12SOW-AHSQIN-QIO-TO1-20-142