

# Southeast Community Healthcare Connections Minutes

Meeting Name	Location		Minutes Taken By	
Southeast CHCC Meeting	Evans Memorial Hospital, Private Dining Room 200 North River Street, Claxton, GA		Jennifer Judson	
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
February 17, 2015	Jennifer Judson	Jennifer Judson	2:00 pm	3:30 pm
<b>Meeting Purpose/Objective: Coming Together to Improve Care in the Community</b>				
<ul style="list-style-type: none"> <li>✓ Improve communication and patient care across the continuum</li> <li>✓ Assist all facilities in meeting goals for Medicare quality improvement measures</li> <li>✓ Discuss and implement efforts to increase communication between providers and settings</li> <li>✓ Recognize current work and reward creative thinking.</li> </ul>				
<b>Team Members Present</b>				
<input type="checkbox"/> See sign-in sheet	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
<b>Other Attendees</b>				
<b>DISCUSSION / Getting Started</b>				
<ul style="list-style-type: none"> <li>• Welcome and introductions were made by Jennifer</li> <li>• Meeting objectives and confidentiality reviewed by Jennifer</li> <li>• Updates made to include the introduction of readmission penalty for Skilled Nursing Facilities to become effective by 2018</li> </ul>				
<b>ACTION ITEMS</b>				
<ul style="list-style-type: none"> <li>• Meadows Regional discussed a new discharge procedure they are putting into place beginning March 1. This hospital stated they worked with project Red for the last 2 years. They are using teach back; following up to ensure patients return to physician within 7 days of discharge; help with medications via the hospital's medication program; inform patients about \$4.00 medications at local discount stores and they make use of the patient portal. They will begin to distribute tabbed folders for discharge patients to insert all paperwork for easy access by patient and community healthcare teams.</li> <li>• A DME representative present stated his company assists with preventing readmissions by sending a respiratory therapist out for those patients with COPD. In 2013 of 103 admissions only 1 was readmitted within 30 days; his 2014 data was not available.</li> <li>• Camellia Nursing Home reports trending down with readmissions. This is in part due to working with Eldercare Pharmacy and reconciliation of medications for residents and the use of INTERACT.</li> <li>• East Ga Regional Medical Center has added a physician liaison to troubleshoot any issues with physicians and discharges.</li> <li>• The group also discussed the number one community identified issue of problematic discharges, defined as not getting required documents at discharge. Facilities state physician orders are not being sent prior to resident admission into the facility. Also, the resident may not have family or a representative to sign paperwork. Another issue from discussion, when resident discharge that need pre-certification is not well planned, the facility has difficulty obtaining pre-cert from Managed Care Organizations.</li> <li>• Resolution: group feels better communication between the discharge facility and the admitting is the answer and will put this into action.</li> </ul>				
<b>DATA</b>				
<ul style="list-style-type: none"> <li>• N/A</li> </ul>				

<b>EDUCATION</b>		
<ul style="list-style-type: none"> <li>Linda Hunter of Heart of Georgia AAA presented the Care Transitions Program they are using with Meadows Regional Hospital to reduce hospital re-admissions. They are using the Bridge Model there and have been very successful. They have had 10 referrals with no readmissions within 30 days. The program was limited initially to only 2 counties but now is open to all counties they serve. Meadows Regional was having difficulty with physicians referring patients out with Home Health services; the Care Transitions program has helped to bridge that gap.</li> </ul>		
<b>CLOSING / Assignment</b>		
<ul style="list-style-type: none"> <li>Camellia and Glennvue Nursing Facilities to report their interventions in reducing re-admissions.</li> </ul>		
<b>NEXT MEETING</b>		
April 21, 2015 at East Georgia Regional Medical Center, Statesboro, GA 2:00-3:30pm		
<b>NEXT STEPS</b>		
<b>Party Responsible</b>	<b>Activity</b>	<b>Due Date</b>
Jennifer Judson	Complete and distribute minutes to group	2/24/2015
All	Bring a guest to the next meeting	4/21/15
All	Discuss what went well and what needs improvement with discharges to various facilities	4/21/15