

Augusta

Community Healthcare Connections Minutes

Meeting Name	Location		Minutes Taken By	
Community Health Care Connections	Brandon Wilde Clubhouse 4275 Owens Road, Evans		Pamela Thomas/Jennifer Judson	
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
June 17, 2015	Debra Minor/Pamela Thomas	Debra Minor	1:35 PM	3:00 PM
Meeting Purpose/Objective: Coming Together to Improve Care in the Community				
<ul style="list-style-type: none"> ✓ Improve communication and patient care across the continuum ✓ Assist all facilities in meeting goals for Medicare quality improvement measures ✓ Discuss and implement efforts to increase communication between providers and settings ✓ Recognize current work and reward creative thinking. 				
Team Members Present				
<input type="checkbox"/> See sign-in sheet	<input type="checkbox"/>	<input type="checkbox"/>		
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>		
DISCUSSION / Getting Started				
<ul style="list-style-type: none"> • Debra Minor made introductions and reviewed objectives for the meeting. • Debra updated the group on AAA goals that have been being met at 82 target enrollment and as of April increased to 200 target enrollment. They have been working on weekends to get all visits completed. With the AAA partnership with University Hospital they have been able to enroll South Carolina patients as well. The AAA is using the Coleman model to accomplish goals. They have been able to reach 75-95% of the targeted 200. One of the beneficial task accomplished is they have been able to provide transportation to Primary Care Physicians for the patients. 				
ACTION ITEMS				
<ul style="list-style-type: none"> • Jennifer provided the community readmission data to the group with discussion from the group. Some discussion as to reason for readmission to hospital has increased were falls in facilities and in patient homes; transitioned to skilled nursing facility too sick to start physical therapy; patients are readmitted with a diagnosis different from discharge diagnosis; lack of continuity of care from Hospitalist and then transferred to home/community; patient being discharged too soon due to insurance and medical necessity . It was also discussed that there seems to be a pattern of a spike in readmission during the summer months each year. • Other issues discussed were patients are discharged and do not know their discharge diagnosis. It was discussed that ACO physicians should be more engaged in care transition of their patients. 				
DATA				
<ul style="list-style-type: none"> • Jefferson Hospital reported no readmissions for the last 2 months (April & May). This was accomplished by revising language on discharge forms so patients could read and understand the information. Made sure patients had proper equipment prior to discharge i.e. scales for those with CHF and educated patients on how to use equipment; proper referrals i.e. Home Health; medication education reviewed all medications with patient; noted that mail order was not a good practice; they take prescriptions to the pharmacy for the patient and set up the meds; meals were provided by the Hospital when patients had no family support in the home. When patients are referred to Home Health, the hospital will follow up to assure services were provided and ask about the outcome of the home assessment. • Jefferson Hospital determined the top reasons for readmissions were no family support in the home, no proper meals eaten by patients and lack of knowledge of medication use. 				

EDUCATION

- Transportation of patients is getting help from South Star Ambulance service as an alternative. This helps tremendously in the community.
- All were provided a follow up answer to concerns voice regarding Medicare Advantage Plans with a previous speaker, David Watkins of Georgia Cares.
- Jennifer and Debra discussed using quality improvement tools found on the Alliant Quality website such as Zone tools for major diagnoses. Also discussed using a Risk Assessment tool prior to hospital discharge.

CLOSING / Assignment

- Interact 4 training on July 17th 8:00 am Brandon Wilde Clubhouse.

NEXT MEETING

August 19, 2015 at 1:30 PM Brandon Wilde Clubhouse

NEXT STEPS

Party Responsible	Activity	Due Date
Jennifer Judson	Minutes distributed to group	ASAP