

Augusta

Community Healthcare Connections Minutes

Meeting Name	Location		Minutes Taken By	
Augusta Community Health Care Connections	Brandon Wilde Club House 4572 Owens Road		Pamela Thomas	
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
December 3, 2014	Debra Minor & Pamela Thomas	Debra Minor, Pamela Thomas & Jennifer Judson	1:35pm	3:00pm

Meeting Purpose/Objective: Coming Together to Improve Care in the Community

- ✓ Improve communication and patient care across the continuum
- ✓ Assist all facilities in meeting goals for Medicare quality improvement measures
- ✓ Discuss and implement efforts to increase communication between providers and settings
- ✓ Recognize current work and reward creative thinking.

Team Members Present

See sign-in sheet

Other Attendees

DISCUSSION / Getting Started

- Debra Minor made introductions and discussed objectives.
- Debra asked those who were new to the group to complete a confidentiality form.

ACTION ITEMS

- Group continued a brainstorming session to determine barriers/problems within the community to come up with resolutions. There were multiple issues; however the group voted the #1 issue was a general Lack of a collaborative approach by the CHCC members to include no group process; education of the discharge team & patient; transportation issues; PCP not readily available and lack of communication of End of Life Care.
- Debra updated the group on the services of the AAA and Care Transitions. She informed the group that AAA was in process of renewing their funding with CMS. AAA is partnered with University, McDuffie and Jefferson Hospitals and doing very well. The scorecard for AAA measures up to the other high producers in the nation.
- The Augusta Community Health Care Connections group signed a new Charter for the 11th SOW.
- Group discussed that Medicare replacement policies are a major barrier to providing specific services to patients.

DATA

- Amedysis representative reported their organization is collecting information regarding readmission rate as well as any trending. No readmission data was reported.
- Select Specialty reported an 8% readmission rate.
- ResCare Home Care of Augusta reported they too collect the data, however did not have the data to share with the group. They also collect data to determine reason for readmission, it also gives the Home Care agency and idea of education opportunities for patients.

EDUCATION

- Home Health was the focus group for the meeting with 3 agencies (Gentiva, Amedysis and CSRA) presenting. The group provided information on services, payor sources and education the Home Health team provide to clients. They gave insight on the importance of connecting and keeping clear communication with the discharge team to assist in preventing 30 day readmissions.
- Jennifer discussed with the group the readmission rate penalty and how the penalty grows annually. She also discussed with the group the diagnoses included in the penalty and diagnosis with the highest rate of readmissions.

CLOSING / Assignment

- Invite hospital discharge planners and case managers you have relationships with to the next meeting.
- Bring any Zone Tools you may be using at your facilities for education.
- Bring and/or identify interventions being done at your facility to prevent readmissions.

NEXT MEETING DATES:

Feb 15, 2015; April 15, 2015; June 17, 2015; August 19, 2015; October 21, 2015; Dec 9, 2015

NEXT STEPS

Party Responsible	Activity	Due Date
Jennifer Judson	Complete minutes and distribute with a Save the Date for the next meeting	Dec. 10, 2014
Jennifer Judson	Get any information regarding Medicare replacement policy and providing specific services.	Feb 18, 2015