

## Atlanta South - Community Healthcare Connections Minutes

Meeting Name	Location		Minutes Taken By	
Atlanta South CHCC	Southern Regional Medical Center Education Center Classroom		JoVonn Givens	
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
November 20, 2014	Jessica Knopf	Brenda Kendall	10:10 AM	11:45 AM
<b>Meeting Purpose/Objective:</b>				
<ul style="list-style-type: none"> <li>✓ Improve communication and patient care across the continuum</li> <li>✓ Assist all facilities in meeting goals for Medicare quality improvement measures</li> <li>✓ Discuss and implement efforts to increase communication between providers and settings</li> <li>✓ Recognize current work and reward creative thinking.</li> </ul>				
<b>Team Members Present</b>				
<input checked="" type="checkbox"/> Bridgeway Hospice <input checked="" type="checkbox"/> GMCF <input checked="" type="checkbox"/> Atlanta Regional Commission		<input checked="" type="checkbox"/> Christian City <input type="checkbox"/> Ethica <input checked="" type="checkbox"/> PharmaCare Solutions, Inc.		<input checked="" type="checkbox"/> Amicasa <input checked="" type="checkbox"/> Southern Regional Medical Center
<b>Other Attendees</b>				
<b>DISCUSSION / Getting Started</b>				
<ul style="list-style-type: none"> <li>• Attendees were informed that Cagney Stigger is no longer with GMCF due to taking another job opportunity.</li> <li>• J. Knopf reviewed the changes in the QIN-QIO program, including case review now being completed by Kepro.</li> <li>• Attendees were given the opportunity to introduce themselves and confidentiality and ground rules were reviewed.</li> </ul>				
<b>Education Components</b>				
<ul style="list-style-type: none"> <li>• Allscripts: Case management department is moving to Allscripts to access information on community resources and partners. One educational session on the system was offered to partners a couple of weeks ago. Southern Regional wants to know the services each organization provides so that patients and families will be correctly informed.</li> <li>• Southern Regional Update: the current CEO will be leaving the hospital on December 31, 2014. A replacement has been named, Kim Ryan. She is a nurse who came from an HCA system. She was interim CEO and over incident response at Tulane during Hurricane Katrina.</li> <li>• Adverse Drug Events: QIN-QIO will have an ADE component. GMCF Pharmacist Mike Crooks may be available for later meetings to provide an overview.</li> <li>• It was asked if the hospital was providing anything to patients on medication reconciliation. Southern Regional provides a form, but seniors save medications from past visits and place everything in the same bag. The hospital is trying to be careful of missed medications on the list. They are working on optimizing their system.</li> <li>• Atlanta Resource Guide: Last month, the city of Atlanta released the 2<sup>nd</sup> edition of their resource guide. It is targeted to the uninsured and underinsured. It will also be available online. Atlanta Regional Commission also has an online resource guide. If attendees know of other resource guides, please bring them to the next meeting.</li> </ul>				
<b>Review of Previous Action Items</b>				
<ul style="list-style-type: none"> <li>• Invitations to participate: Transportation service Ambutan were invited to attend but not represented during the meeting.</li> <li>• Barriers/concerns that were identified during the last meeting were reviewed.</li> </ul>				
<b>New Business</b>				
<ul style="list-style-type: none"> <li>• Actions to address barriers/concerns:             <ul style="list-style-type: none"> <li>○ Increase attendance to CHCC meetings-Allscripts has a main page where organizations can advertise. GMCF will assess whether members would like to change the time of the meeting.</li> <li>○ Would like to know about best practices that are out there. This can be included in the education component of the meeting.</li> </ul> </li> </ul>				

Coming Together to Improve Care in the Community

- Ask organizations to provide feedback when things do not go right
- Share data at each meeting-does not have to be outcome data, can also be process

**CLOSING / Assignment**

- Share contacts and resources for improving transitions.
- Consider the target areas identified and possible solutions/actions to take
  - Improve communication between PCP and hospital
  - Improve knowledge of resources
  - Medication reconciliation
- Invite more practitioners to the table.

**NEXT MEETING**

January 22, 2015 – time TBD; Education Center classroom, Southern Regional.

**NEXT STEPS**

Party Responsible	Activity	Due Date
Michelle or Suzanne	Look into advertising CHCC meeting on Allscripts main page	Jan 8, 2015
Each organization	Reach out to and encourage another organization or interested partner to participate in next meeting Transportation services/EMT: Home health: Michelle, Kimmie Hospitalist: Brenda Dr. Bing: Michelle Home Care: Clayton Cty. Senior Services: LTC Pharmacist: Beth	Jan 22, 2015
	Bring additional resource guides to next meetings	Jan 22, 2015
Southern Regional (Michelle)	Invite and encourage Hospitalist group to attend and participate Invite a representative of the physicians who make house calls	
GMCF	Send out assessment on changing time of meeting to increase attendance	

**Additional Information**

- GMCF website for materials: [www.alliantquality.org](http://www.alliantquality.org)
- ATL Health guide available for download in [English](#) and [Spanish](#)
- [http://www.interact2.net/tools\\_v3.aspx](http://www.interact2.net/tools_v3.aspx) is link to INTERACT Version 3.0 tools. The Nursing Home Capabilities List is the last tool on the second page of this five-page document.