

# Atlanta South Community Healthcare Connections Minutes

Meeting Name	Location	Minutes Taken By		
Atlanta South CHCC	Southern Regional Medical Center Education Center Classroom	L. Kluge		
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
May 21, 2015	Linda Kluge	B. Kendall, N. Vito, K. Wright	9:10	11:00
<b>Meeting Purpose/Objective: Coming Together to Improve Care in the Community</b>				
<ul style="list-style-type: none"> <li>✓ Improve communication and patient care across the continuum</li> <li>✓ Assist all facilities in meeting goals for Medicare quality improvement measures</li> <li>✓ Discuss and implement efforts to increase communication between providers and settings</li> <li>✓ Recognize current work and reward creative thinking.</li> </ul>				
Team Members Present				
<input checked="" type="checkbox"/> Southern Regional Medical Center <input checked="" type="checkbox"/> Christian City Rehabilitation Center <input type="checkbox"/> Sadie G. Mays Health and Rehab <input type="checkbox"/> Tara Cares	<input checked="" type="checkbox"/> ARC <input type="checkbox"/> Jonesboro Nursing and Rehab <input checked="" type="checkbox"/> Interim Healthcare <input type="checkbox"/> Sanofi	<input type="checkbox"/> His Reaching Hand <input checked="" type="checkbox"/> Lorna Hospice <input checked="" type="checkbox"/> Affinis Hospice <input type="checkbox"/>		
Other Attendees				
Welcome to: Meredith Kelley, Vitas Healthcare; Dr. DeAnn Bing, Home Care Medicine of Atlanta; Angela Armour, 14 years at Clayton County Senior Services; Barbara Jackson, Sun Crest Home Health				
DISCUSSION / Getting Started				
<ul style="list-style-type: none"> <li>• Meeting objectives reviewed, introductions made, confidentiality forms explained and signed by new attendees</li> </ul>				
EDUCATION COMPONENT				
<ul style="list-style-type: none"> <li>• <u>Southern Regional Update</u>: Brenda shared what was happening in the healthcare system, CNO is moving to Emory Midtown, CMO position to be filled, 5<sup>th</sup> Tower changes planned with no services eliminates just consolidating the nurses stations, moves of other units reviewed. Readmissions is a key strategic focus for Southern Regional and there is much to do with a formal team being formed key diagnosis being identified and they will be counting on this CHCC community to help.</li> <li>• <u>Atlanta Regional Commission Update</u>: Nancy shared the work of the CCPT Funded project with the 6 metro Atlanta hospitals – now in the 4<sup>th</sup> year and soon to learn if they will be able to work on the 5<sup>th</sup> year (There were 102 of these in the US and now only 60) ; now seeing 64 patients per month, Kemba being the internal contact for the coaching with the patients and then there are external coaches who go to the homes of patients; seeing only patients on Medicare A and B – not Medicare Advantage; looking back at Oct – March there is a 12% readmission rate; coaches are having some issues with the home visits – there is a culture shift when people are home as they need more education and forget what was shared; many do not have a PCP; 25% decline the service of a coach. Some do not have ‘homes’ as we think of them – instead living in extended care hotels, cars and meeting coaches in McDonalds vs. a living room. Suggestions were made for more internal communication – case management and nursing sharing the benefit of the coach; Nancy shared that this does not interfere in any way with Home Health Services and can be used if there is a 14 day rehab stay for the patient before they leave the rehab center; Dr. Bing was interested in how she and her partner can help with this effort. Nancy noted that the primary reasons for readmission are:             <ul style="list-style-type: none"> <li>○ Medication issues: cannot afford, cannot pick up</li> <li>○ No open appointments at the MD office</li> <li>○ Worsening symptoms – breathing/COPD</li> <li>○ No MD oversight – patients do not have a MD/PCP/medical home</li> </ul> </li> </ul>				

- Alliant Quality Update: Linda shared details on the new CMS funded immunization project for flu, pneumonia, zoster and discussed how this can help reduce readmissions. Reviewed the Baseline Assessment and discussed findings in the report.
- Resource Discussion: Visited as a group the websites that are frequently used/recommended –
  - Center for Positive Aging - [www.centerforpositiveaging.org/](http://www.centerforpositiveaging.org/)
  - Atlanta Senior Care Network – <http://ascnn.org/>
  - Fuqua Center at Emory - <http://fuquacenter.org/index.php>
  - Agewise Connection at ARC - <http://www.agewiseconnection.com/>
  - Georgia Council on Aging - <http://www.gcoa.org/resources/>
  - Atlanta Regional Commission – AAA - <http://www.atlantaregional.com/aging-resources>
  - Georgia Aging and Disability Resource Connection - <http://www.georgiaadrc.com/site/1/home.aspx>

#### ACTION ITEMS

- Consider attending/exhibiting/ messaging for the David Scott Congressional Health Fair on August 15<sup>th</sup> 9 AM – 2 PM at Mundy’s Mill High School in Jonesboro, GA.
- Identify the gaps that are in the continuum of care:
  - Think on how to reach the readmissions that are going home to extended stay hotels – can they get connected with health fairs, providers
  - How to get PCPs for patients, use services of free health clinics for immunizations,
  - Ask churches to help with reaching out for health fairs, awareness, diabetes classes
  - Invite more Home Health providers – to follow up with patients in this community
  - Want one book for resources (or one page!) rather than a lot of material that is overwhelming to the patient
  - Empower patients – use tools that they can understand and words they can understand
  - Use teach back
- Brenda encouraged all to call her and share any concerns with care or communication needs

#### CLOSING / Assignment

- Plan on being at the August 15<sup>th</sup> Health Fair – perhaps have a CHCC booth there?
- Visit the above websites of interest and resources available in the county

#### NEXT MEETING

Next meeting will be: July 23, 2015  
 Future meeting dates: September 24, November 19 (due to Thanksgiving)

#### NEXT STEPS

Party Responsible	Activity	Due Date
All	<ul style="list-style-type: none"> <li>• Plan on being at the August 15<sup>th</sup> Health Fair – perhaps have a CHCC booth there</li> </ul>	
All	<ul style="list-style-type: none"> <li>• Visit the above websites of interest and resources available in the county</li> </ul>	