

Atlanta Metro Community Healthcare Connections Minutes

Meeting Name	Location	Minutes Taken By		
Atlanta Metro	Mercy Care, Ron Hogan Room	P. Adolphsen		
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
9/15/15	J. Curry		2:00	4:00

Meeting Purpose/Objective: Coming Together to Improve Care in the Community

- ✓ Improve communication and patient care across the continuum
- ✓ Assist all facilities in meeting goals for Medicare quality improvement measures
- ✓ Discuss and implement efforts to increase communication between providers and settings
- ✓ Recognize current work and reward creative thinking.

Team Members Present

<input checked="" type="checkbox"/> Adesse <input type="checkbox"/> A.G. Rhodes, W.W. <input checked="" type="checkbox"/> Alliant Quality <input checked="" type="checkbox"/> Altrus <input type="checkbox"/> Amerimed <input type="checkbox"/> Apria	<input checked="" type="checkbox"/> Barnes Healthcare <input type="checkbox"/> Brightstar <input type="checkbox"/> DeKalb Medical Physicians' Group <input checked="" type="checkbox"/> Diabetes Community Action Coalition <input checked="" type="checkbox"/> Emory Rehab	<input type="checkbox"/> Grady Memorial, Heart Failure Prog. <input checked="" type="checkbox"/> Healing Our Village <input type="checkbox"/> HomeCare Medicine of Atlanta <input type="checkbox"/> KEPRO <input checked="" type="checkbox"/> Mercy Care	<input type="checkbox"/> Philips Tower <input type="checkbox"/> Resurgica <input checked="" type="checkbox"/> Sanofi <input checked="" type="checkbox"/> United Way <input checked="" type="checkbox"/> Beneficiary Cg
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Discussion/Getting Started

- Jennifer Curry reviewed venue logistics (restrooms, etc.), objectives, confidentiality, info. sheets for newcomers, and referred attendees to the sign-in sheet and the table containing handouts (agendas, previous meeting minutes, Mercy Care folders, MARTA travel training, GeorgiaCares, RSVP speaker request forms, etc.)
- Jennifer asked participants to introduce themselves and their organizations, and also to spend a few minutes explaining why they are invested in care coordination and/or why they attend CHCC meetings. In other words, "Why do you do what you do?" This was intentionally a much longer and more detailed introduction portion than usual. A few of the answers included:
 - To learn more (lack of knowledge of care transitions, scope of healthcare, how to appropriately use the ER, etc.)
 - To make patients comfortable when going home, to give them confidence in self-care
 - To connect patients with resources to make them more self-sufficient
 - "I want to treat patients like I'd like to be treated."
 - To be advocates for seniors
 - To decrease ER visits
 - To learn how to better navigate the "siloe" and "fractured" healthcare system
- The coalition meeting had 16 participants.
- Jennifer asked for volunteers: Megan Ostrowski (Adesse) volunteered to keep time & Patty Adolphsen (Sanofi) volunteered to take minutes.
- Many thanks to Thommie Mungo & her supervisor for hosting and leading a tour of Mercy Care!

Discussion/Action Items

- Updates provided by Alliant Quality:
 - CHCCs are statewide; Alliant is currently involved with 14 CHCCs, and all are re focused on data and interventions. (Vicki Karnes described the difference between Medicare fee-for-service and Medicare Advantage, including special-needs plans.)
 - Jennifer Curry of Alliant will be facilitating the Atlanta Metro CHCC meetings. Jessica Knopf will still be involved in the CHCC meetings when possible, but her primary focus will be Alliant's diabetes prevention initiative (DEEP).
 - Alliant's pharmacist (Mike Crooks) will attend the next Atlanta Metro CHCC meeting in October to talk about Alliant's work on prevention of adverse drug events (ADEs).

- Jennifer gave the history of the coalition’s “Problem List” that was developed at the March, 2015 meeting. (Due to a lack of responses to Survey Monkey, the March, 2015 meeting was used to develop the group’s list with the members who were present.) Only two members present at today’s meeting had been in attendance at the March meeting, so the Problem List was re-visited. Jennifer reminded the group that the list only includes factors that the coalition can influence; some challenges are beyond this group’s control, and for each new item proposed Jennifer asked, “Is this within the group’s control?” The group added a few items and re-arranged some categories, but agreed to keep the following as the Top 3 priorities: (Please see attachment for the complete Problem List.)
 - Coordination of Care (incl. transportation*)
 - Access to Care (incl. costs*)
 - Education/Training (incl. staffing*)
 (*Other “stand-alone” categories that were not chosen as the Top 3 priorities in March included Transportation, Staffing, and Costs, although Jennifer proposed that these could also fit under one or more of the Top 3 priority categories.)

Closing/Assignments

- Jennifer asked members how they would like to handle the remaining meeting dates for 2015 in light of the approaching holiday season. Members opted to continue meeting on the 3rd Tuesdays in October and November, but not in December. The Atlanta Metro CHCC will not meet in December. The remaining 2015 meetings will be held at United Way, and those meetings will include discussions of 2016 meeting logistics.
- Jennifer mentioned a recent transportation session at the care coordination meeting that is held at Piedmont Hospital, and asked members if they would like to have something similar at a future CHCC mtg. Presenters could include the coordinator of MARTA’s new Travel Training program. (Program flyers were available on the info. table today.) Group members indicated that they would be very interested. Jennifer will pursue. Group members also expressed interest in telehealth/health information technology and having a data presentation by Dr. Adrienne Mims of Alliant.
- Please let Alliant know if your agency needs assistance with data design, interpretation, etc., in order to communicate to CMS the great work that is being done.
- Jennifer gave the group an assignment – Between now and the October meeting, answer the following questions and bring your responses on 10/20/15 for a group discussion:
 - What change would you like to see in your agency/facility?
(Be specific, but creative. For those who do not represent an agency, think about a care setting with which you are highly involved.)
 - Who would need to be at the table in order for this change to happen?
 At the October meeting, the group will provide feedback on other members’ ideas for change. Please be prepared to answer the following questions as a group:
 - Is the change feasible?
 - If so, is there is best practice available?
 - Is the change measurable?
- Reminder that October meeting will also include an overview of Alliant’s ADE work – please invite any pharmacists you work with!
- PLEASE take a few minutes to complete a brief survey of today’s meeting when you receive the link. This will help Jennifer/Alliant to know how we are doing and what we can improve upon. This is only an evaluation of **today’s meeting** by the **members who were in attendance**. Alliant evaluates every-other meeting of the Atlanta Metro CHCC.
- See Next Steps (below)

Educational Components

- Thommie Mungo & her supervisor led the group on a 30-minute tour of Mercy Care.

NEXT MEETING

Date: October 20th, 2015

Time: 2-4p.m.

Location: United Way, Logan Room

NEXT STEPS		
Party Responsible	Activity	Due Date
Members who were in attendance at 9/15/15 mtg.	<ul style="list-style-type: none"> Please complete meeting evaluation when you receive the link from Jennifer/Alliant 	10/12/15
Everyone -collect data that is relevant to your facility	<ul style="list-style-type: none"> Continue to collect data on PCP appts. made before discharge/leaving facility <ul style="list-style-type: none"> Do they have PCP? When was PCP last seen? Is follow up appointment made? 	10/20/15
Everyone	<ul style="list-style-type: none"> Identify & invite more stakeholders to the table Invite pharmacists to October mtg. 	10/20/15
Jennifer & Ebony	<ul style="list-style-type: none"> Secure United Way meeting room for October & November mtgs. 	9/21/15
Jennifer	<ul style="list-style-type: none"> Arrange a transportation session for an upcoming Atlanta Metro CHCC mtg. 	Early 2016
Jennifer	<ul style="list-style-type: none"> Invite Dr. Adrienne Mims of Alliant to give a data presentation at a future CHCC mtg. 	Early 2016
Everyone	<ul style="list-style-type: none"> Assignment: <ul style="list-style-type: none"> What change would you like to see in your agency/facility? Be specific, but creative. For those who are not representing an agency, think about a care setting with which you are highly involved. You do not have to have control over the proposed change in order to choose it. Who would need to be involved in order for this change to happen? Who would have to be “on board” or “at the table?” 	10/20/15 (Bring to Oct. mtg., come prepared to discuss)