

# DeKalb County Community Community Healthcare Connections Minutes

Meeting Name	Location	Minutes Taken By		
DeKalb County Community	Emory University Hospital Midtown 550 Peachtree Street NE, 1 <sup>st</sup> floor Davis Fischer Building Woodruff C Classroom, Atlanta, Georgia 30308	Jessica Knopf		
Date	Facilitator	Leaders	Actual Start Time	Actual End Time
2/17/15	Alliant Quality	Jennifer Hodge	1:00 p.m.	3:00 p.m.
<p><b>Meeting Purpose/Objective: Coming Together to Improve Care in the Community</b></p> <ul style="list-style-type: none"> <li>✓ Improve communication and patient care across the continuum</li> <li>✓ Assist all facilities in meeting goals for Medicare quality improvement measures</li> <li>✓ Discuss and implement efforts to increase communication between providers and settings</li> <li>✓ Recognize current work and reward creative thinking.</li> </ul>				
Team Members Present				
<input checked="" type="checkbox"/> A.G. Rhodes – Wesley Woods <input checked="" type="checkbox"/> Emory Midtown <input checked="" type="checkbox"/> DeKalb Medical <input checked="" type="checkbox"/> Grady Memorial Hospital	<input checked="" type="checkbox"/> Morehouse <input checked="" type="checkbox"/> KEPRO <input checked="" type="checkbox"/> Alliant Quality <input checked="" type="checkbox"/> Emory Rehab	<input checked="" type="checkbox"/> Open Hand <input checked="" type="checkbox"/> Grady Health <input checked="" type="checkbox"/> Atlanta Regional Commission <input checked="" type="checkbox"/> Diabetes Community Action Coalition		
Other Attendees				
DISCUSSION / Getting Started				
<ul style="list-style-type: none"> <li>• Ground rules, objectives and confidentiality were reviewed and decided. The ground rules include:             <ul style="list-style-type: none"> <li>- Participate: this means coming to meetings regularly and appointing a person in your place if you're not able to attend.</li> <li>- Confidentiality: share only positive things publically; respect others as they improve</li> <li>- Share and discuss: meeting will only work if we're honest with each other and say what needs to be said</li> <li>- Silence cell phones during the meeting</li> </ul> </li> <li>• Objectives of the meeting are to bring together providers to improve coordination of care to Medicare beneficiaries knowing that this will improve care for others as well.</li> <li>• Confidentiality is important. The form you have completed does two things-enables us to capture your contact information correctly and also insures us that you commit to confidentiality</li> </ul>				
ACTION ITEMS				
<ul style="list-style-type: none"> <li>• Determine areas of focus for this Community that is barriers to decreasing readmissions and care coordination</li> <li>• Charter was read by group and signed by all in attendance</li> <li>• Who needs to be invited to this meeting? Many ideas were voiced and members present committed to inviting those people to the next meeting</li> </ul>				
DATA				
<ul style="list-style-type: none"> <li>• Discussed need for evaluating a baseline for the problem list and created problem list. These will be ranked electronically using the evaluation for this meeting that will be emailed.</li> <li>• Problem List:             <ul style="list-style-type: none"> <li>- Access to Care – lack of Medical Home; getting to follow up care in timely manner; primary care “not accepting” new insurance plan</li> <li>- Coordination – keeping people engaged and activated; lack of coordination about community resources and knowledge of community resources</li> <li>- Lack of physician involvement in LTC; weekend readmissions</li> <li>- Education/Training – needed for all levels of staff</li> <li>- Staffing – shortage of RN in LTC, in house staffing of NP</li> </ul> </li> </ul>				

**DATA (continued)**

- Transportation – affordability, getting people to where they need to go
- Cost – Co-pays; prescription cost
- Lack of standardized psycho-social assessment and then acting on findings at all levels of care
- Coding/Documentation – inaccurate coding affecting readmission data
- Discharge planning – coordination with home health, coordination with community services, handoffs between providers
- Organizational Change – ability to implement and sustain organizational change; communication of change; buy in from top level down

**EDUCATION**

- The group identified some education needs of its membership and discussed ways to meet these needs and also identified additional people to invite to future meetings.

**CLOSING / Assignment**

- Invite the area Transportation representatives to the next meeting

**NEXT MEETING**

March 10, 2015 ~ Steiner Auditorium, Steiner Bldg. Grady Health System Campus (1 – 3 p.m.)

**NEXT STEPS**

Party Responsible	Activity	Due Date
ALL	Send Jessica information on Group Meetings or interested parties for the Diabetes Task – <a href="mailto:jessica.knopf@alliantquality.org">jessica.knopf@alliantquality.org</a>	ASAP
Sandra Carson and the AAA staff	Prepare presentation for the next meeting on available services through the Area Agency on Aging	March 3, 2015