

# Atlanta South Community Healthcare Connections Minutes

| Meeting Name       | Location   |                                | Minutes Taken By  |                 |
|--------------------|--|--------------------------------|-------------------|-----------------|
| Atlanta South CHCC | Southern Regional Medical Center<br>Education Center Classroom |                                | Shiva Mumtazi     |                 |
| Date               | Facilitator  | Leaders                        | Actual Start Time | Actual End Time |
| July 23, 2015      | Jessica Knopf  | B. Kendall, N. Vito, K. Wright | 9:05              | 10:55           |

**Meeting Purpose/Objective: Coming Together to Improve Care in the Community**

- ✓ Improve communication and patient care across the continuum
- ✓ Assist all facilities in meeting goals for Medicare quality improvement measures
- ✓ Discuss and implement efforts to increase communication between providers and settings
- ✓ Recognize current work and reward creative thinking.

**Team Members Present**

|  |   |   |
|--|---|---|
| <input checked="" type="checkbox"/> Southern Regional Medical Center     | <input checked="" type="checkbox"/> ARC                         | <input checked="" type="checkbox"/> Altrus (Personal Home Care) |
| <input checked="" type="checkbox"/> Christian City Rehabilitation Center | <input checked="" type="checkbox"/> Jonesboro Nursing and Rehab | <input checked="" type="checkbox"/> Apria Healthcare            |
| <input checked="" type="checkbox"/> Vitas Hospice and HealthCare         | <input checked="" type="checkbox"/> KEPRO – BFCC-QIO            | <input checked="" type="checkbox"/> JenCare                     |
| <input checked="" type="checkbox"/> Aging Options                        | <input checked="" type="checkbox"/> Alliant Quality             |   |

**DISCUSSION / Getting Started**

- Meeting objectives reviewed and progress noted in participation
- Introductions made, confidentiality forms explained and signed by new attendees
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**EDUCATION COMPONENT**

- **Alliant Quality Update:** Jessica shared that Alliant gained two new contracts. The first is for Immunizations in GA to increase influenza, zoster, and pneumococcal vaccines among seniors. The second is for Behavioral Health for seniors including focusing on alcohol abuse and depression. Diabetes work is ramping up- last quarter 69 eligible seniors (including underserved populations) were to be enrolled. Next quarter the target is 206 eligible seniors. To accomplish this, Alliant hopes to have more peer educators. Health literacy has been, and will continue to be, a focus to improve understanding of health information among target audience.
- **Atlanta Regional Commission Update:** Nancy shared in 4th of 5 year demonstration project. Saw 47 patients last month. Readmission rate is at 11%. Partnering with Jonesboro nursing home and rehab to have a coach in the facility delivering inpatient intervention as couple times a week. Received approval from Medicare to get inpatient bedside coaching
- **Southern Regional Update:** Brenda explained that they are in a period of transition. Prime Healthcare will be acquiring Southern Regional. The company was established by physicians and is based in Ontario, CA. Currently Southern Regional is seeing about 72,000 patients/yr in the ER. The focus of Prime Healthcare is on quality and they are excited about the possibilities with this acquisition. They do not plan to change their name and want to keep the hospital full service.
- **Community Spotlight: KEPRO** Shiva shared information about KEPRO, the Beneficiary and Family Centered Quality Improvement Organization. Discussed their role in managing case reviews including discharge appeals (from hospitals, skilled nursing, home health, and hospice) and quality of care concerns as well as providing Immediate Advocacy. Services are provided through Helpline phone number for Area 2. Flyer is attached.
  - [www.keproqio.org](http://www.keproqio.org)
  - 1-844-455-8708 (toll free)

- Information from previous meeting:
  - Center for Positive Aging - [www.centerforpositiveaging.org/](http://www.centerforpositiveaging.org/)
  - Atlanta Senior Care Network – <http://ascnn.org/>
  - Fuqua Center at Emory - <http://fuquacenter.org/index.php>
  - Agewise Connection at ARC - <http://www.agewiseconnection.com/>
  - Georgia Council on Aging - <http://www.gcoa.org/resources/>
  - Atlanta Regional Commission – AAA - <http://www.atlantaregional.com/aging-resources>
  - Georgia Aging and Disability Resource Connection - <http://www.georgiaadrc.com/site/1/home.aspx>

#### ACTION ITEMS

- Barriers:** Small groups discussed barriers including resources, medication, PCP shortage, and transportation. Resources were identified as a leading issue by the group as a whole. Transportation was discussed including ways to access medications. PCP issues include shortage of in-home providers and shortage of PCPs accepting new Medicare patients. Medication issues include cost, access to medications, and limited understanding medications once the patient is home. Discussed delivery by pharmacies- available in small towns. Suggestion to consider mail-in as an option. Some leading causes of readmission identified included COPD, heart failure, and pneumonia. But, often times the cause is multifactorial.
- Interventions/Action Items**
  - Creation of a Community Resource Document-** The group believes this would be beneficial. Would spotlight community resources. Suggestion made to include contacts (meals, transportation, and others) that can help improve quality of life.
  - Community Outreach:** Consider attending/exhibiting/ at upcoming health fairs
  - Discharge Process:** - Scheduling follow-up appointment prior to discharge. Southern Regional is aiming for follow-up visits within no longer than 7 days after discharge

#### CLOSING / Assignment

- See Next Steps Below.
- David Scott Health Fair on August 15th at Mundy’s Mill.

#### NEXT MEETING

Next meeting will be: September 24, 2015  
 Future meeting dates: November 19 (due to Thanksgiving)

#### NEXT STEPS

| Party Responsible | Activity  | Due Date           |
|-------------------|---|--------------------|
| All               | <ul style="list-style-type: none"> <li>Send Jessica your resources – including your organization and what it provides, and community resources you utilize</li> </ul> | September 17, 2015 |
| Rosalyn           | <ul style="list-style-type: none"> <li>Bring Southside Network Book</li> </ul>  | Next meeting       |
| All               | <ul style="list-style-type: none"> <li>Invite colleagues to the meeting!</li> </ul>   | Next meeting       |
| All               | <ul style="list-style-type: none"> <li>Call AAA when needing transportation resources – every time</li> </ul>   | ongoing            |
|                   | <ul style="list-style-type: none"> <li>Invite Transportation &amp; doctors performing in house care</li> </ul>  | Next meeting       |